arianna&friends
the most authentic tours in Tuscany

PODERE I SORBI - BOOKING FORM

DETAILS OF PRIMARY GUEST

FIRST & LAST NAME *		TERMS & CONDITIONS (attached)	Please tick here to confirm you have read the T&C's ☐
E-mail address		Billing address*	Please, provide a billing address for our receipt of payment. **It's mandatory**. It is only for billing issues and nothing will be posted.
Telephone number while in Italy			

Number of adults		No of teens 12-17 years old		N. of children 4-11 years old		N. of babies 0-3 years old	

DETAILS OF TRAVEL

CHECK-IN DATE	CHECK-OUT DATE	IF TRAVELLING BY CAR: What time do you plan to check in?	IF TRAVELLING BY AIR: Please provide following info AIRLINE: ARRIVAL AIRPORT: FLIGHT NUMBER:	VILLA RENTAL RATE € _____.00

DETAILS OF ANY EXTRA ACTIVITIES/SERVICES WITH ARIANNA & FRIENDS

DATE & TIME OF SERVICE You can list more than one date if you are booking multiple services	CODE As per catalogue. E.g.: G1	NAME OF ACTIVITY/TOUR/SERVICE E.g.: G1. LARI, PASTA, CASTLE & PROSCIUTTO TOUR	TOURS/ACTIVITY/SERVICE RATES
			€ _____.00
			€ _____.00

Notes: Check-in time at the villa is 4-6 pm. Car hire is essential. If you need private transportation service with driver, please advise. Please, indicate if you have any food restrictions or special requests	TOTAL AMOUNT € _____.00

DEPOSIT 30% (at reservation, non-refundable) € _____	BALANCE 70% (8 weeks before arrival) € _____	FULL PAYMENT (if check-in date is within 56 days from reservation) € _____

HOW TO BOOK BY CREDIT CARD

Booking by credit card in advance with either a 30% deposit or full payment. If only the deposit is paid, the same card will be used to take the remaining balance 8 weeks before arrival, unless otherwise agreed between both parties.

VISA and MASTERCARD accepted. AMEX and DINERS not accepted.

AUTHORIZATION OF CHARGE TO CREDIT CARD

The credit card holder _____

                           Name(s)   *Surname*

authorizes the withdrawal of **the above-mentioned total amount** from the following credit card:

                        VISA ◯ | *MASTERCARD* ◯   **VISA MasterCard**

Credit card number

___ ___ ___ ___ | ___ ___ ___ ___ | ___ ___ ___ ___ | ___ ___ ___ ___

Expiry date ___ ___ | ___ ___ ___ ___ | _____

       M M   *Y Y Y Y*   *Holder's signature*

This is a personal card ☐   **OR**   **this is a business card** ☐

NOTES ON BOOKINGS VIA CREDIT CARD
In case of payments through a EU and non-EU business card the charge will be in Euro.
In case of payments through a EU personal card the charge will be in Euro.
In case of payments through a non-EU personal card, the charge will be in the currency of card's account. This means that the amount of the charge will be reckoned on the conversion rate of the day of the transaction. Markups or commissions applied by the tour operator's bank and the credit card holder's bank may apply.

HOW TO BOOK BY BANK TRANSFER

Booking via bank transfer in advance with either a 30% deposit or full payment. In case of deposit 30% the customer is required to pay the balance 8 weeks before arrival.
Please, **make sure that all bank fees are charged to your bank account** and that the full payment is made in Euro (EUR - €).
Beneficiary Name: Arianna and Friends s.r.l. Via Carducci 9, 56037 Peccioli (PI) Italy
Beneficiary Account Details:
IBAN CODE: IT26D0503471100000000001381 Swift/BIC CODE: BAPPIT21T90
Bank: BPM - Banco Popolare di Milano Bank Address: Via Mazzini 17, Peccioli, Pisa, Italy.
Please, send us a copy of the issued transaction via email to
delmolinovillarentals@gmail.com or WhatsApp to +39 339 5348353

CANCELLATION POLICY

In case of cancellation by customers, you are requested to contact Arianna & Friends immediately. In the table, you can find the percentage of the entire amount for the booking that will be retained as a cancellation fee depending on the number of days preceding their activity date.
Standard Terms: 30% deposit non-refundable

FROM	TO	Cancellation fee
Reservation day	57 days before the date of the total fee	30%
56-30 days before the date of the booked service	30 days before the date of the total fee	50%
29-15 days before the date of the booked service	15 days before the date of the total fee	70%
14-0 days before the date of the booked service	0 days before the date of the total frr	100%

If for any unforeseen reason we must change your booking, we will do our best to offer you alternative accommodation of the same standard. If alternative accommodation is found at a higher price, we will cover this cost.
If we must cancel your booking for reasons beyond our control, we will refund all monies in full. No extra money will be due.
However, we do not accept liability for travel expenses, alternative accommodation or other expenses that may be incurred.

HOW TO RETURN THIS BOOKING FROM

This form is valid as a booking contract for the services agreed on and listed here above. Print these pages, fill in and scan them or take a picture of them with your smartphone and make a JPG file. Alternatively, use a pdf printing program. Send the completed booking form to our main e-mail address delmolinovillarentals@gmail.com or via WhatsApp to +39 339 5348353.

THIS TRAVEL CONTRACT IS UNDERSTOOD, ACCEPTED AND AGREED BY

The Tour Operator & Travel Agency Arianna & Friends: *Primary Guest:*

_____

for in-villa cooking classes and chef services

• Please, **make sure that we can access the villa at the time agreed, and/or at the time expressed in the confirmation voucher**. Extra time spent waiting for someone to open the villa will be charged as extra fee.

• Please, **leave the kitchen clean** and free from your personal belongings such as phones, sunglasses etc. So that the cooks can immediately start cooking, without losing precious time cleaning or tidying up the kitchen. Extra time spent to clean the kitchen before the service starts, will be charged as extra

• Please, **be on time at the table** sticking to the starting time indicated at the time of booking and/or in the confirmation voucher. Delay will be charged as extra.

• Please, be informed that **no long breaks between dishes served are foreseen**. For a regular service consider a 5–8-minute gap from the end of one course to the serving of the next one. Delay will be charged as extra.

• **If you have small kids and you want them to eat before you**, this will delay the service of about 1 hour (service, cleaning, etc), so this extra hour will be charged as extra

• **If there are any food restrictions or allergies in your party**, please share them with us at the time of booking. It is important to know in advance to assure everybody can eat without any risk or problem. Last minute changes are not possible.

• **If you are interested in having a long dinner with speeches, singing and dancing**, please inform us from the beginning and we will personalize the offer with a suitable quotation, as the service hours for the staff will be longer.

• **The extra charge for the delays as described above is 10 Euro/half an hour (20 Euro/hour) for each member of the staff present at the service**