

ARIANNA & FRIENDS S.r.l.

Sede operativa/ You find us here:
Via Salaiola 50/10 50/11 La Rosa, 56030 Terricciola (PI)
Tel & WhatsApp 1 +39 348 3352039 - Tel.2 +39 334
9167724 info@ariannandfriends.com /
www.ariannandfriends.com

ВООКІ	ay 10:30									
	in	San	Mi	niato,	25 & 26	May 2	024			
CUSTOMER NAME										
N. of participants fu	ull packa	ge			N. of participa	nts wine-free	e package	•		
E-mail address										
Billing address (MANDATORY)										
Tel number or whatsapp										
Name and address of your hotel										
Food restrictions (MANDATORY)										
Saturday 25 M	lay	10:30 (14:30 (Sunda	y 26 May	10:3	0 (14:30 🔾	
Do you require prive this can be arranged a		•		sk for an es	timation					
		ng guid	led w dando	alk, wine o wine-fr	package: € 75 tasting, glass ee package: € uided walk, fo	and its po	uch, foo	od		
Additional info to sha	re with us		1110		uiueu waik, it	TOTAL AN	40LINT			
	i e vvitii us					TOTAL AN	NOUNT	€	.00	

FULL PAYMENT NECESSARY, EITHER BY BANK TRANSFER OR CREDIT CARD

HOW TO BOOK BY BANK TRANSFER

Please, make sure that all bank fees are charged to your bank account that the payment is made in Euro Beneficiary Name: Arianna and Friends s.r.l. Via Carducci 9, 56037 Peccioli (PI) Italy Beneficiary Account Details: IBAN CODE: IT26D050347110000000001381 Swift/BIC CODE: BAPPIT21T90 Bank: BPM - Banco Popolare di Milano, Bank Address: Via Mazzini 17, Peccioli, Pisa, Italy. Please, send us a copy of the transaction to info@ariannandfriends.com or WhatsApp to +39 348 3352039.





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HOW TO BOOK BY CREDIT CARD Please fill in the chart below.

AUTHORIZATION OF CHARGE TO CREDIT CARD								
The credit card holder								
Name(s) Surname								
authorizes the withdrawal of the above-mentioned total amount from the following credit card:								
VISA MASTERCARD we DO NOT accept American Express								
Card Number Expiry date								
This is a personal card OR this is a business card Holder's Signature								
CURRENCY, BANK AND CARD FEES For payments made with a non-EU personal card, the charge will be processed in the currency of the card's account. This entails that the charge amount will be calculated based on the conversion rate of the transaction day. Please note that markups or commissions applied by both the tour operator's bank and the credit card holder's bank may apply, up to a maximum of 3.99% In case of payments through a EU card and non-EU business card the charge will be in Euro. In case of payments through a EU personal card the charge will be in Euro.								

CANCELLATION POLICY

In the event of cancellation by customers, we kindly request that they contact Arianna & Friends immediately. The percentage of the entire amount of the booking to be retained as a cancellation fee, depending on the number of days preceding their activity date, can be seen below:

<u>We strongly recommend that you obtain travel insurance</u> through a reputable insurance company in your country to mitigate potential financial losses.

FROM	то	Cancellation fee
Reservation day	50 days before the date of the booked service	30%
49 days before the date of the booked service	30 days before the date of the booked service	50%
29 days before the date of the booked service	15 days before the date of the booked service	70%
14 days before the date of the booked service	0 days before the date of the booked service	100%

DATA PRIVACY POLICY

The tour operator and travel agency Arianna & Friends Srl (here defined as the T.O.) through the website Ariannandfriends.com and through this catalogue complies with the General Data Protection Regulation (Regolamento Europeo n.2016/679). The T.O. understands the importance of maintaining the confidentiality of the information stored about the traveler while providing services. Contacts and other personal data the customer supplies are stored by the T.O. and will be used to provide the customer with the information they have requested. The collected information may be used by the T.O.'s staff to keep the customer updated about its newest activities and events. The T.O. will never willfully disclose identifiable information about any customer to any party without first receiving permission from that person. Yet, the T.O. is obliged to pass such information on to the relevant suppliers of accommodation or transfer service, and, if required by them or by law, to security or credit checking companies and public authorities such as customs/immigration offices. The customer can remove any of the information that the T.O. stores about them, at any time, by sending an email to info@ariannandfriends.com or through a request of deletion from the T.O.'s mailing list.

HOW TO RETURN THIS BOOKING FROM

This two-page form serves as a valid booking contract for the agreed-upon services listed above. To complete the booking process, you have two ways:

- 1) Print these pages. Fill in the required information. Scan the completed form or take a picture of it with your smartphone to create a JPG file.
- 2) Alternatively, use a PDF editing program to fill in the required information.

Send the completed booking form via email to info@ariannandfriends.com or via WhatsApp to +39 348 3352039.

This travel contract is understood, accepted and agreed by

The Tour Operator & Travel Agency Arianna & Friends

The Customer (you signature below please)

